



PRIVACY POLICY

Santronics, Inc. (“Santronics”) is committed to honoring the privacy of our customers and of visitors to our website. Santronics provides this statement to inform you of our Privacy Policy, to tell you what information we collect and how we use it, as well as how you can access this information and request changes to it. This privacy policy represents our current practices and procedures. We do, from time to time, review and revise these practices and procedures. Any material changes we make to the Privacy Policy will be posted in this section of the website and highlighted for thirty days. Please review this Privacy Policy on a regular basis. This Privacy Policy governs all Santronics-owned and affiliated websites as well as those of our wholly owned subsidiaries.

WHAT PERSONALLY IDENTIFIABLE INFORMATION WE COLLECT

Personally identifiable information is information that identifies you or that can be used to identify you or to contact you, physically or online. This information includes: your name, your email address, your address, your telephone number, your social security number and your credit card number. We only collect personally identifiable information with your consent. It is possible for you to visit our website without providing any personally identifiable information. However, some portions of our website may be accessible only to users who have previously registered with us and who provide personally identifiable information as part of the registration process or log in procedure.

HOW WE USE YOUR PERSONALLY IDENTIFIABLE INFORMATION

Santronics does not sell your personally identifiable information to others. In order to support and enhance our customer relationship with you, we may use your personally identifiable information within our company and we may share it with other Santronics affiliated companies and wholly owned subsidiaries. In addition, we may share your personally identifiable information with third party companies, such as suppliers and shippers, to the extent necessary to fill and process your order and to ensure that you receive the very best customer service that is possible. On occasion, we may be required to reveal your personally identifiable information in connection with law enforcement investigations, fraud prevention or other legal action. Any other use of your personally identifiable information will only be made with your consent.

REVIEWING AND CHANGING YOUR PERSONALLY IDENTIFIABLE INFORMATION

To review or change your personally identifiable information stored in your account, you must contact our customer financial services team via our [Contact Form](#). You may also request to see all of your personally identifiable information that we have stored in our files by submitting a written request to: Legal Department, PO Box 152, Sanford, NC 27331.

The exclusive jurisdiction and venue for any dispute concerning this Privacy Policy shall be in any federal or state court of competent jurisdiction located in the State of North Carolina.



JURISDICTION

EFFECTIVE DATE:

This Privacy Policy is effective as of January 18, 2024.

BY USING OUR WEBSITE, YOU SIGNIFY YOUR ACCEPTANCE OF THIS PRIVACY POLICY. IF YOU DO NOT AGREE TO THIS PRIVACY POLICY YOU SHOULD NOT USE THIS WEBSITE.

Use of Cookies on Santronics® Website

WHAT ARE COOKIES?

A “cookie” is a text file that websites send to a visitor’s computer or other Internet-connected device to uniquely identify the visitor’s browser or to store information or settings in the browser.

DOES SANTRONICS USE COOKIES ON ITS WEBSITES?

Yes. Santronics uses cookies on its websites to enhance the website and provide services and functionality to its users. You may restrict or disable the use of cookies through your web browser; however, without cookies, you may not be able to use all of the features of the websites.

WHAT TYPES OF COOKIES ARE USED ON SANTRONICS WEBSITES?

Strictly Necessary Cookies

These cookies are essential in order to carry out a transaction or request initiated by you. Examples include, remembering information provided by you as you move through the site and managing your logged-in status during the session.

Functional Cookies

These cookies allow the website to remember choices you have made in order to provide functionality for your benefit. For example, functional cookies allow the website to remember settings specific to you, such as your language selection and persistent logged-in state if selected by you.

Analytic Cookies

These cookies allow us to collect data relating to your use of the website, including the content on which you click while browsing the website, in order to improve the performance and design of the website. These cookies may be provided by our third party analytic tool provider but are only used for purposes related to our websites.